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## Accessibility Checkpoints for VIDEO Materials in Online Courses

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*A visual recording of a real-life event or interaction or demonstration, usually accompanied by synchronized audio.*

**Recommended file type:** MPEG-4 (MP4)<sup>1</sup>

Required for **ALL** videos:

- [Transcripts](#)

Required for **some** videos:

- [Captions](#)

*Text synchronized with video; required only if students need to see what's happening in the video AND get audio information at same time.*

- [Audio description](#)

*Required only for relevant visuals that aren't already covered in the what's being said; says what's in the visuals so it's available to a student who is blind. E.g. explain a chart or graphic in the video.*

### TRANSCRIPTS<sup>2</sup>

#### 1. Why do you need transcripts?

A transcript provides student with access to the video-based content when he/she:

- Is deaf or hard-of-hearing.
- Has a cognitive disability and processes written information more easily than auditory information
- Doesn't want to download a large video file (e.g. is accessing material on mobile device/Smartphone/etc.)
- Is in a noisy environment and can't hear the audio *OR*  
Is in a very quiet public environment and can't play the audio
- Is not a native-English speaker and needs written-word format to support understanding
- Just wants to skim content (for review, etc. purposes).

A transcript will also allow for search engine optimization (SEO); search engines can index a transcript, not the video.

#### 2. Check point – What should you include in a transcript?

- Speaker's name(s)
- ALL** speech content  
*If there is speech that is not relevant, it is usually best to indicate that it has been excluded from the transcript. (E.g. "[A & B chatted while slides were loading]")*
- Relevant descriptions about the speech (conveying emotions, mood, etc.).  
*These are usually provided in brackets. (E.g. "Don't touch that! [shouted]")*
- Descriptions of relevant non-speech audio.  
*These are usually provided in brackets. (E.g. "[metal pipes crashing to concrete floor]")*  
*Background noise that isn't relevant can be left out.*

## TRANSCRIPTS (*CONTINUED*)

### 3. **Check point – How do you make it easy for students to access the transcript?**

- Provide the transcript in HTML (i.e. as a web page)
- Provide a link to the transcript in the same location as the embedded video.
- Provide a link to the video from within the transcript.*

## CAPTIONS<sup>3</sup>

**Captions** are the text that is synchronized with the audio in a video presentation. Captions are important when people need to see what's happening in the video and get the audio information in text at the same time.

### 1. **Why do you need captions?**

Captions provide a student with access to the video-based content when he/she:

- Is deaf or hard-of-hearing.
- Is in a noisy environment and can't hear the audio *OR*  
Is in a very quiet public environment and can't play the audio
- Is not a native-English speaker and needs written-word format to support understanding

### 2. **Check point – What should you include in captions?**

- ALL** speech content  
*If there is speech that is not relevant, it is usually best to indicate that it has been excluded from the captions. (E.g. "[A & B chatted while slides were loading]")*
- Descriptions of relevant non-speech audio.  
*These are usually provided in brackets. (E.g. "[metal pipes crashing to concrete floor]"; "[background music by XXX plays]")*  
*Background noise that isn't relevant can be left out.*

### 3. **Check point – How do you make it easy for students to access the captions?**

- Synchronize** captions to appear at the same time as the associated audio<sup>4</sup>

## AUDIO DESCRIPTIONS

Audio descriptions are helpful on the web if visual content in web video provides important content not available through the audio alone.

### ***Instructional Design note:***

“Producing audio descriptions can be...time-consuming. When producing a video for the web, the need for audio descriptions can often be avoided [in some cases]. If the video were displaying a list of five important items, the narrator might say:

*As you can see, there are five important points.*

In this case, audio descriptions would be necessary to provide the visual content to those with visual disabilities who cannot ‘see’ what the important points are. However, if the narrator says:

*There are five important points. They are...*

and then reads or describes each of the points, the visual content is being conveyed through audio and there is no additional need for audio descriptions.”<sup>5</sup>

### **1. Why do you need audio descriptions?**

Audio descriptions provide a student with access to the video-based content when he/she:

- Are blind or have low vision.

### **2. Check point – What should you include in audio descriptions?**

- Objective description of a visual element (e.g. a chart or graph) when none is provided in the audio itself.<sup>6</sup>

### **3. Check point – How do you make it easy for students to access the audio descriptions?**

- Use natural pauses** in existing audio track to insert descriptions of visual elements such as actions, settings, appearance of characters, body language, costumes, lighting, and on-screen text.

*OR*

- Record audio descriptions to a **separate audio track**.<sup>7</sup>

## REFERENCES

Audio Description Coalition.

<http://www.audiodescriptioncoalition.org/aboutAD.html>

*Audio Description for the Blind*. AccessAbility: Access & Usability at Penn State. 2012

<http://accessibility.psu.edu/audiodescription>

*Captions, Transcripts, and Audio Descriptions*. WebAIM. Retrieved February 2014.

<http://webaim.org/techniques/captions/>

Multimedia Accessibility FAQ. W3C.

<http://www.w3.org/2008/06/video-notes>

*Section 508 Checklist*. WebAIM. Retrieved February 2014.

<http://webaim.org/standards/508/checklist>

*Time-based Media: Understanding Guideline 1.2*, in [Understanding WCAG 2.0: A guide to understanding and implementing WCAG 2.0](#).

<http://www.w3.org/TR/UNDERSTANDING-WCAG20/media-equiv.html>

*Transcripts on the Web*. Henry, Shawn Lawton. 2009.

[http://www.uiaccess.com/transcripts/transcripts\\_on\\_the\\_web.html](http://www.uiaccess.com/transcripts/transcripts_on_the_web.html)

*Video Formats 101: Download Movies On Your Phone, Tablet, Or PC*. John Moore. May 1, 2013

<http://www.real.com/resources/movie-formats-avi-mkv-mp4/>

## OTHER GUIDES IN THE CHECKPOINTS SERIES

*Accessibility Checkpoints for Audio Materials in Online Courses*. (Spring 2014). Centre of Excellence for Teaching & Learning (CETL), Camosun College.

*Accessibility Checkpoints for Documents in Online Courses*. (Fall 2014). Centre of Excellence for Teaching & Learning (CETL), Camosun College.

*Accessibility Checkpoints for Images in Online Courses*. (Spring 2014). Centre of Excellence for Teaching & Learning (CETL), Camosun College.

*Accessibility Checkpoints for Video Materials in Online Courses*. (Summer 2014). Centre of Excellence for Teaching & Learning (CETL), Camosun College.

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<sup>1</sup> <http://www.real.com/resources/movie-formats-avi-mkv-mp4/>

"...The format you'll come across most often is MP4. It's widely compatible with Android and Apple mobile devices. ... MP4's main attraction is that it supports the H.264/AVC (Advanced Video Coding) codec, which ... is optimal both for streaming Internet video (which requires lower bit rates) and Blu-ray discs (which handle extremely high bit rates). For smartphones, your best bet is to download MP4 movies. These videos will save space without sacrificing quality."

<sup>2</sup> *Transcripts on the Web*. Henry, Shawn Lawton. 2009.

[http://www.uiaccess.com/transcripts/transcripts\\_on\\_the\\_web.html](http://www.uiaccess.com/transcripts/transcripts_on_the_web.html)

<sup>3</sup> <http://www.w3.org/2008/06/video-notes#q5>

<sup>4</sup> <http://webaim.org/techniques/captions/>

<sup>5</sup> <http://webaim.org/techniques/captions/#ad>

<sup>6</sup> <http://accessibility.psu.edu/audiodescription>

<sup>7</sup> <http://accessibility.psu.edu/audiodescription>